

28th September 2026

Dear Families,

Thank you to everyone who has already signed up to our new nursery booking system, iPal.

The system goes live on **1st October 2026**, and **all children** need to be booked in through it, including those with a 15 or 30 hour funded code or who pay with Tax-Free Childcare vouchers. September is free of charge, and your first payment is due on 1st October.

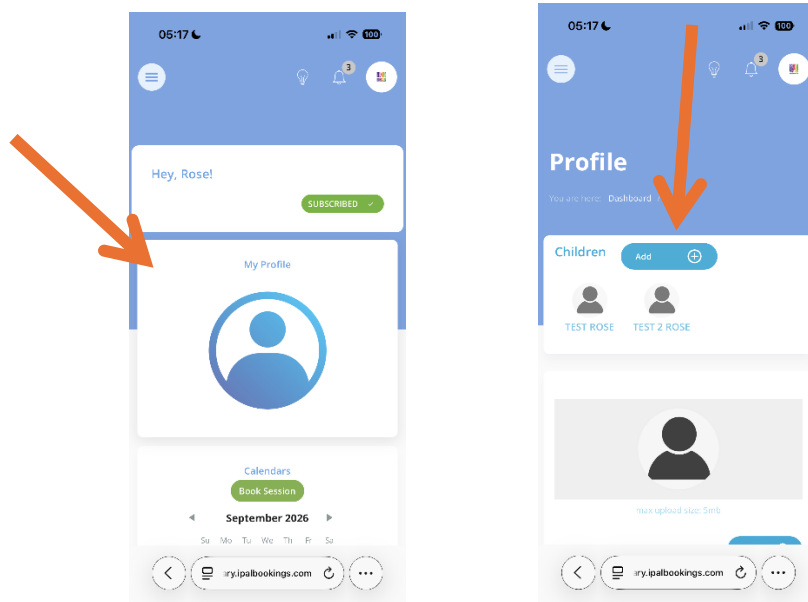
Please find the steps you need below, depending on where you are up to.

If you haven't registered yet

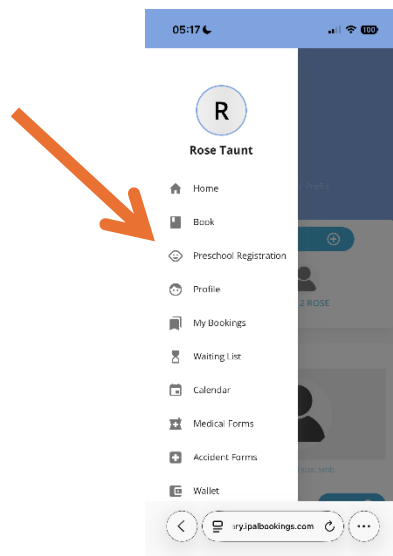
Please follow the instructions in our first letter, [click here](#).

If you have registered but haven't added your children yet

1. Open the menu (the three lines at the top left on mobile) and go to **Profile**.
2. Under **Children**, tap **Add** and enter your child's details.



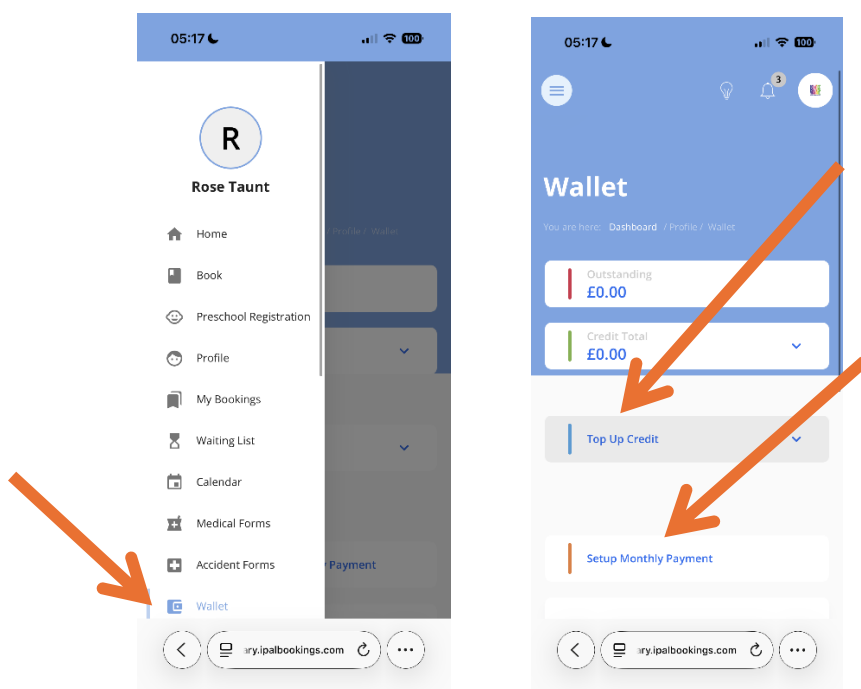
3. Once your children are added, open the menu again and go to **Pre-school Registration** to complete the registration and book your nursery sessions. Please use this option rather than "Book", and set the start date to **1/10/26**.

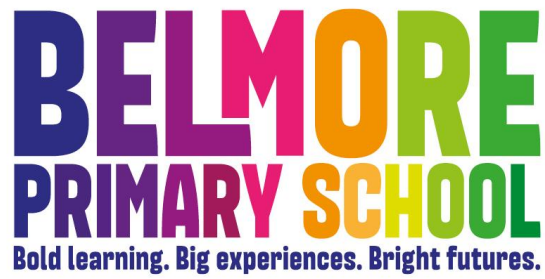


If you pay for your sessions

You will need to add funds to your account through the **Wallet**. Open the menu, tap **Wallet**, and then either:

- **Top Up Credit** to add money in advance, or
- **Setup Monthly Payment** to pay automatically each month





If you have any difficulties registering, booking or setting up payment, please speak to a member of the team and we will be happy to help.

Thank you for your patience as we make this change.

Kind regards,